

# Veterans Choice Program

## Who Is Eligible?



Eligibility requirements as of  
December 1, 2015

**VA**



U.S. Department  
of Veterans Affairs

Call **1-866-606-8198** to make sure  
you qualify.

Visit [www.va.gov/opa/choiceact](http://www.va.gov/opa/choiceact) for  
more information or to chat live  
with a VA representative.



A Veteran must be enrolled in VA healthcare and meet one  
of the criteria listed below:



### Wait Time



A Veteran is told by his/her local VA medical facility that they will not be able to schedule an appointment for care:

- Within 30 days of the date the Veteran's physician determines he/she needs to be seen; or
- Within 30 days of the date the Veteran wishes to be seen if there is no specific date from his/her physician



### Distance



The Veteran lives more than 40 miles driving distance from a VA medical facility with a full-time primary care physician.



### No Full-Service VA Facility



The Veteran lives in a state or territory without a full-service VA medical facility and lives more than 20 miles from such a facility. This applies to Veterans who live in Alaska, Hawaii, New Hampshire, Guam, American Samoa, Commonwealth of the Northern Mariana Islands, or the U.S. Virgin Islands.



### Unusual or Excessive Burden



The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, a medical condition, the nature or frequency of the care needed, and/or whether an attendant is needed. Staff at the Veteran's local VA medical facility will work with him/her to determine if he/she is eligible for any of these reasons.



### Unique Travel

The Veteran has to travel by air, boat, or ferry to the nearest VA medical facility.